Blind Access CharlieCard Customers:

Your new card entitles you (and a sighted guide) to ride for free on all MBTA fixed-route services (Bus, Subway, Commuter Rail train and Commuter Boat). Simply tap your card at the black target on the face of the farebox/faregate. At the audio signal, proceed onboard or through the gate.

For additional information on the reduced fare programs, or if you lose your card, please contact the MBTA CharlieCard Store at (617) 222-5976, TTY (617) 222-5854. For other general information on schedules, fares, etc., please contact (617) 222-3200, TTY (617) 222-5854 or visit MBTA.com.

Senior/TAP and Blind Access CharlieCards are issued at the following location:

CharlieCard Store
Downtown Crossing Station
7 Chauncy Street Concourse
Boston, MA 02116

Office hours are Monday – Friday, 8:00 A.M. – 5:30 P.M.

For more information or for an alternate format of this document please call (617) 222-3200, TTY (617) 222-5415 or visit mbta.com.

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ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO ĐỊCH LẠI THÔNG CÁO ÂY
Ceci est important. Veuillez faire traduire.
本通知很重要。请将之译成中文。
នេះគឺជាដំណឹងល្អ សូមមេត្តាបកប្រែជូនផង

Massachusetts Bay Transportation Authority

July 2012

Massachusetts Bay Transportation Authority

Dear MBTA Senior/TAP Customer:
Congratulations on obtaining your new Senior/TAP/Blind Access CharlieCard.

Using your Senior/TAP CharlieCard offers:

1. A bargain! Your new card can be used for travel on all MBTA services. Senior/TAP cardholders pay the following reduced fares: Local Bus; Subway; Commuter Rail/Commuter Boat and Express Bus – 50% off. Using it gets you free transfers within 2 hours of last service.
2. Convenience! Add a pass, cash, or both to your card anytime you're at a T station. No more searching for loose change.
3. Simplicity! Just tap it on the black target on our fare vending machines, faregates and fareboxes to get going.
4. It's permanent! Now that you've got your card, keep it and use over and over again. It will last for years.

Taking care of your Card:

All Senior/TAP/Blind Access CharlieCards come with an embedded microchip. To keep yours working properly, handle it with care. To prevent damage to the card:

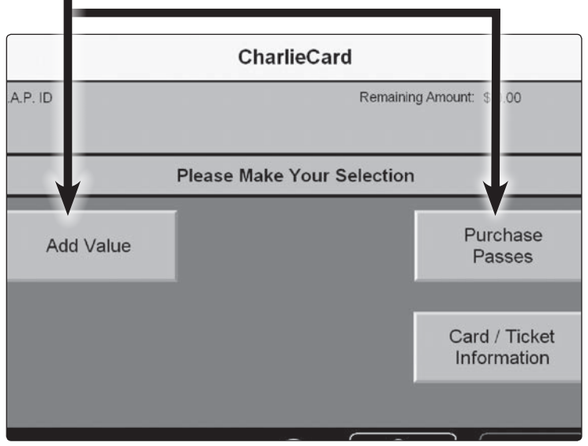
1. DO NOT PUNCH any holes in your card, as it would damage the computer chip within the card.
2. Do not bend or twist your card.
3. Never insert the card into any equipment.
4. Your Senior/TAP/Blind Access CharlieCard will expire on the date printed on the card.
5. Reduced fare CharlieCards are not transferable and subject to applicable reduced fare regulations and conditions of use. Any violation of the rules will result in immediate confiscation.

Please visit mbta.com to review the MBTA's privacy policy and for additional information.

How to add value or a monthly pass to your Senior/TAP/Blind Access CharlieCard:

At any station fare vending machine, add value or purchase a Monthly Senior/TAP LinkPass ($28.00).

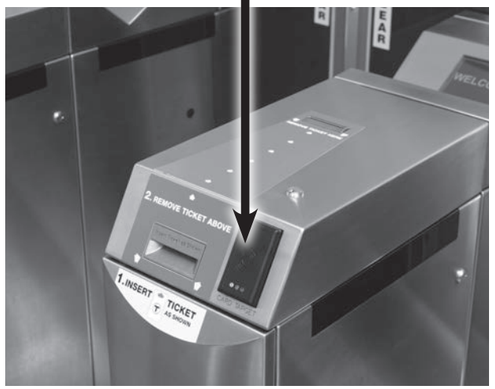
1. Fare vending machines are located in all MBTA stations and major bus hubs, or at local retailers displaying the "Charlie" logo.
2. Place your card on the black target with the small green light.
3. Press either "Add Value" or "Purchase Passes".
4. Follow the payment instructions on the screen.
5. Place your card again on the target to complete the transaction.
6. Proceed to the reduced-fare gate or farebox and place your card on the black target to enter.
7. To check the remaining balance/information on your card at the fare vending machine, simply place it on the black target and select the "Card/Ticket Information" button. Your balance will appear on the screen.
8. At the farebox or faregate your remaining balance will be displayed after each transaction.



Fare Vending Machine screen

How to use your Senior/TAP CharlieCard:

1. For customers with stored value on their card, the reduced fare amount (Local Bus – 75¢, Subway – $1.00) will be deducted by placing the card on the black target located on either the farebox (buses and trolleys) or any faregate.
2. At a bus or Green Line trolley farebox tap your Card on the black target, and board. Your fare will be automatically deducted.
3. At a subway faregate, simply tap your card on the black target. The gate will instantly open for you and your fare will be deducted.
4. If you need a bus or subway transfer, it will be automatically stored on your card. No more paper transfers!
5. Customers with a Monthly Senior/TAP LinkPass have access to all subway and local bus services for the calendar month purchased.



How to add value at the farebox:

1. Press the white button.
2. Place your card on the black target with the small green light.
3. Insert money.
4. Press white button to accept.
5. Place your card on the black target again.